



Key Information

- Designed specifically for *billing and claims management* for the *Ambulance/EMS transport* industry.
- Runs under Microsoft Windows®.
- System can support multiple users and multiple services (enterprises). (However, the trial/desktop version supports only a single user.)
- Can import ambulance run data from NEMESIS/XML files (obtained from your ePCR system).
- Data is stored in a locally maintained database file using Microsoft's SQL Server™ database engine or, for the trial/desktop version, SQLite.

Major functions include...

- Ambulance/EMS run data entry for information pertinent to the billing/claims process.
- Patient demographic data entry including insurance/medical coverage.
- Claims submission to Medicare and other payers via CMS 1500 forms and electronically.
- Electronic claim submission to your clearinghouse and/or CMS MAC (Medicare Administrative Contractor) is done via 837 professional EDI format (HIPAA/ANSI X12 5010 A1) files.
- Track payments and write-offs. Payments can be posted from 835 EDI remittance files if available from your clearinghouse.
- Invoices for patient pay accounts.
- Patient account review for keeping track of balances until a run/account is fully paid.
- Import data from your ePCR (Electronic Patient Care Reporting) system using NEMESIS/XML format.
- Management reports such as Accounts Receivable, Payment Register, etc.

Training

Training and software installation are done over the Internet. Your initial fee includes twelve hours of telephone-based training. Additional training can be purchased at an hourly rate. Please note that we do not train on techniques and best practices for ambulance coding. Rather, we recommend that you attend, as necessary, training specifically for ambulance billing/coding from a reputable organization such as Page, Wolfberg, and Wirth (www.pwwemslaw.com). We also recommend that you look at the National Academy of Ambulance Coders (NAAC) as necessary. Our focus in training is on using the software to create paper-based or electronic claims and to manage patient accounts, etc.

Hardware Requirements

Ambulance Billing runs under Windows®. We recommend an Intel I5/I7 class or "higher" computer with 8GB RAM (memory) and at least 100GB of free hard disk space. Your video/monitor must be capable of at least 1440 by 900 pixel resolution (wide screen). High-speed internet access from your facility is a requirement as we do all of our installation, training, and technical support via the Internet using remote control facilities.

Other Information

Our customer base is primarily made up of a) municipal operations (typically fire department-based and volunteer services), b) private ambulance services, and c) billing companies that do billing for Ambulance/EMS operations. Some of our customers have other systems that they use for collecting run data (i.e., "run sheets", "trip sheets", field data collection, pre-hospital data collection, etc.), and we import data from these systems into our billing system using the NEMESIS/XML format with which you may be familiar.